Serving Director – Sample Role Profile

Tasks

1. Be the champion of serving in our church.
2. Twice a year analyse the overall level of serving in the church to get a clear picture of current serving levels.
3. Every term ascertain the current serving opportunities within each department.
4. Organise an annual recruitment campaign.
5. Develop training for departmental leaders and ensure these leaders are training their teams.
6. Oversee onboarding of new servers.
7. Oversee celebration and affirmation of serving teams.
8. Develop a robust volunteer strategy to ensure roles are clearly defined and well staffed.

Standards

1. Maintain a strong commitment to the church's mission, vision, and serving culture.
2. Act as a role model in terms of dedication, faithfulness, and spirit of service.
3. Facilitate an environment where volunteers are affirmed, engaged, and feel valued.
4. Demonstrate leadership, organizational acumen, and strong communication skills.
5. Display strong interpersonal skills and the ability to deal with a diverse range of people.
6. Show proactive initiative and problem-solving skills.
7. Exhibit Christian character and demonstrate a personal relationship with Jesus.

Targets

1. Achieve an active serving participation rate of at least ????? of adult members.
2. Maintain a minimum 80% satisfaction rate among serving volunteers.
3. Reduction in volunteer turnover by 10% within the first year.